


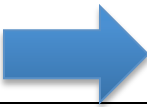


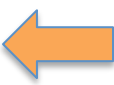





At the Bank Conversation

Bank Teller / Bank Manager	Client / Customer
<p>Hello.</p> <ul style="list-style-type: none"> What can I help you with? What can I do for you? How can I help you?  	<p>Hello.</p> <p>I would like to _____.</p> <ul style="list-style-type: none"> Open an account Deposit some money Withdraw some money Get a credit card Deposit my paycheque Transfer some money Pay a bill
<ul style="list-style-type: none"> What kind of account would you like to open? 	<p>I would like to open a chequing account.</p> <p>I would like to open a savings account.</p>
<ul style="list-style-type: none"> How much money would you like to deposit? 	<p>I would like to deposit _____ dollars.</p>
<ul style="list-style-type: none"> What's your full name and address? 	<p>My full name is _____.</p> <p>My address is _____.</p>
<ul style="list-style-type: none"> Do you have a piece of ID? Do you have two pieces of ID? 	<p>Yes I do. Here you go.</p>
<ul style="list-style-type: none"> It is free. It is \$ _____ a month. 	<p>How much is the fee for the account?</p>
<ul style="list-style-type: none"> You can make _____ transactions a month. 	<p>How many transactions can I make in a month?</p>
<ul style="list-style-type: none"> Yes of course. 	<p>Can I use online banking?</p> <p>Can I get paperless billing?</p>
<ul style="list-style-type: none"> Anything else? 	<p>No that's everything. Thank you.</p>