



# From Task-Based to Action-Oriented Listening

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# From *Task-based* to *Action-oriented* Listening

## Part 1: Developing Listening

(Piccardo & North, 2019)

- The role of listening in language learning
- (In)effective audio input
- Benefits of skills integration

## Part 2: <https://englishlanguagebits.com/>

- The open-access resource: current advantages, challenges, & opportunities

# Why “listening”?

“the Cinderella  
skill”

(Nunan, 2002)

Image credit



- Foundational skill for real-world (& classroom) functioning
- Lack of fluency can be stress-inducing
- Is assumed to be practiced in & outside the classroom
- Requires dedicated time, effort, & certain conditions to develop
- Needs to be built into every lesson
- Can be a **driver of language learning**

## What a learner said...

*“N is a **good teacher** [because] I can usually understand what she’s saying. The previous one was just going bla-bla-bla [very quickly] and nobody could understand her, just one student could [the student was fluent, but had literacy issues...]. So she kept talking to that student most of the time.”*

*“They [teachers] always say we should listen to the radio, watch TV in English...”*

***What’s the point of doing that, if I understand nothing?** It just gives me a bad headache and my blood pressure goes through the roof...”*

a LINC student, CLB 4-5, translated

# What a former student said ...

*Thank you for teaching me! It was very, very useful! ...*

<https://elllo.org/>

CBC podcasts

VERY enthusiastically :)

*I am really, very, very grateful that you showed us **these listening websites**...  
I listen to them all the time, look...  
(showing me his cell-phone screen mid-audio & his note-book)*

a LINC student, CLB 5-6

# Post-listening

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## Metacognitive awareness

What makes progress in listening challenging for a learner?

## Listening strategies

What can make listening more productive for the learner?

# Challenges in listening skills development

- Traditional classroom culture (print-based, teacher-centred, grammar-focused)
- Technological challenges (availability, proficiency)
- Apparent abundance of audio materials (TV, radio, streaming services, podcasts, apps)
- Assessment, rather than developmental focus of many listening materials

# Poll: Which of these are common in your classroom?

1. True/False questions
2. MCQ (multiple-choice) questions
3. Numbered questions and answers (Q & A)
4. Predictable sequences of Q & A or students to call upon when taking up an activity
5. Short responses are accepted when checking for correct answers
6. Whole-class discussions
7. I am not teaching right now

**B** How do the people above say they should encourage you to learn? underline them. Do you agree?

1. They should ban R-rated movies
2. They shouldn't allow you to talk
3. They should make everyone learn
4. They ought to encourage you to learn

*Touchstone 4* by McCarthy,  
McCarten, & Sandiford

# Counter-productive classroom routines

- True/False & MCQ
- Numbered Q & A
- Predictable sequences of Q & A or students to call upon when taking up an activity
- Acceptability of short responses when checking for “correct” answers
- Dominance of “whole-class” discussions and/or teacher talk

*(Basic Tactics for Listening by Jack C. Richards, p. 96)*

1. Lately, she \_\_\_\_\_.
  - a. easily falls asleep
  - b. can't fall asleep
  - c. sleeps all night
2. Lately, he doesn't \_\_\_\_\_.
  - a. take any vitamins
  - b. feel tired
  - c. have any energy

# How to add listening development opportunities?

## 2. Let's Listen

People are talking about health problems. Listen and number the pictures.

A.  

B.  

C.  

D.  

E.  

F.  

listening  
...in ~~teaching/learning~~ materials

Why is it a good test?

What level would it be  
suitable for?

(*Basic Tactics for Listening* by Jack  
C. Richards, p. 94)

## Indicators of the **testing** focus

- One listening is suggested (potential lack of repetition)
- 1-2 (learning?) activities are included with the recording
- Transcripts are NOT included
- Opportunities for skills integration (+ speaking, reading, writing) are under-exploited
- Reception is tested, but opportunities for *Production - Interaction - Mediation* are not prominent

# How can this test be turned into a **learning** activity?

Pair Activity (Interactive peer support)

	What is the health problem?	How/when did it happen?	How do they feel now?
1	foot	soccer	difficult to walk
2	<b>Reception + Production + Interaction +</b>		<b>Pushed/ Supported</b>
3	<b>Mediation (CEFR)</b>		<b>Output (Swain, 1985)</b>
4	<b>Interaction (Long, 1985)</b>		

*Amazing! Interviews & Conversations* by Susan Bates (1993)

# *Active Listening* (Rost & Wilson, 2013)

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During-listening & After-listening tasks -  
key for language development (improve retention)

Interactive  
review

Appropriation  
of input

# Interactive review

“activation of images, concepts and organisation structures” (Rost & Wilson, 2013, p. 9)

# Appropriation of input

## Information transfer

- Who-what-where-when chart
- Timeline or Venn diagramme
- Detailed comprehension questions
- Extended discussions

#	who	what	where	when	why/other info
			<a href="https://www.cbc.ca/listen/live-radio/1-9-cbc-news-the-world-this-hour">https://www.cbc.ca/listen/live-radio/1-9-cbc-ne</a>		
			<a href="https://www.cbc.ca/listen/live-radio/1-9-cbc-news-the-world-this-hour">ws-the-world-this-hour</a>		

# Supporting **output** through **(re)producing** the text

A.

What happened to your foot, Joanne?

Oh, I hurt it when I was \_\_\_\_\_ soccer.

Wow! Can you walk on it?

Yes, but it's really \_\_\_\_\_.

c.



B.

What \_\_\_\_\_ to your foot, Joanne?

Oh, I hurt it when I was playing soccer.

Wow! Can you \_\_\_\_\_ on it?

Yes, but it's really difficult.

**Pronunciation** challenges  
- attention failures due to  
unfamiliar sounds  
(inadequate perception)

## Learner Challenges

### — Attention failures due to

- unfamiliar words
- unfamiliar sounds
- fast speech (linking, assimilation, elision)

first of all or festival ?  
comfortable or come to Paul

(Rost & Wilson, 2013)

## Suggested responses

- Vocab (incl. collocations) teaching/learning & regular review
- Bridging the gap between the expected & actual pronunciation
- Regular work on pronunciation challenges (incl. targeted practice in sound *perception*)
  - Practice in (auditory) grammatical parsing

# Automatic word recognition → Attention to content

- **Multiple/ massive** exposure (incl. spaced repetition, attention to vocab/collocations)
- **Multichannel** exposure - Reception through both L & R + Production (S & W)
- **Intensifying** engagement during & after listening
- **Independent** listening practice



# Need for **accessible resources** - a typical Teacher Challenge

I start teaching ESOL next week and I'm a bit confused about the curriculum/materials. There's no assigned coursebook, which is fine, but I'm not entirely sure where/how I'm supposed to source and plan my classes. Any suggestions from the experienced tutors out there?

A poll: Your favourite sources of listening materials - 1-word answer (up to 3 times)

Click on the link in the chat box

<https://www.menti.com/al3ug3gp4nwd>

OR

Go to [menti.com](https://www.menti.com) & enter the code

2193 6359



<https://englishlanguagebits.com/>

open access

- Responsive to real-life needs of adult newcomer learners
- Grounded in the science of language learning by stimulating active listening (Rost & Wilson, 2013)
- Wide variety of levels, topics, tasks & meta-tasks (action-oriented approach)



## Tasks

Visiting ( & communicating at)  
an emergency room

OR

Walk-in clinic

Applying for a college program

OR

Getting a survival job

## Meta - tasks

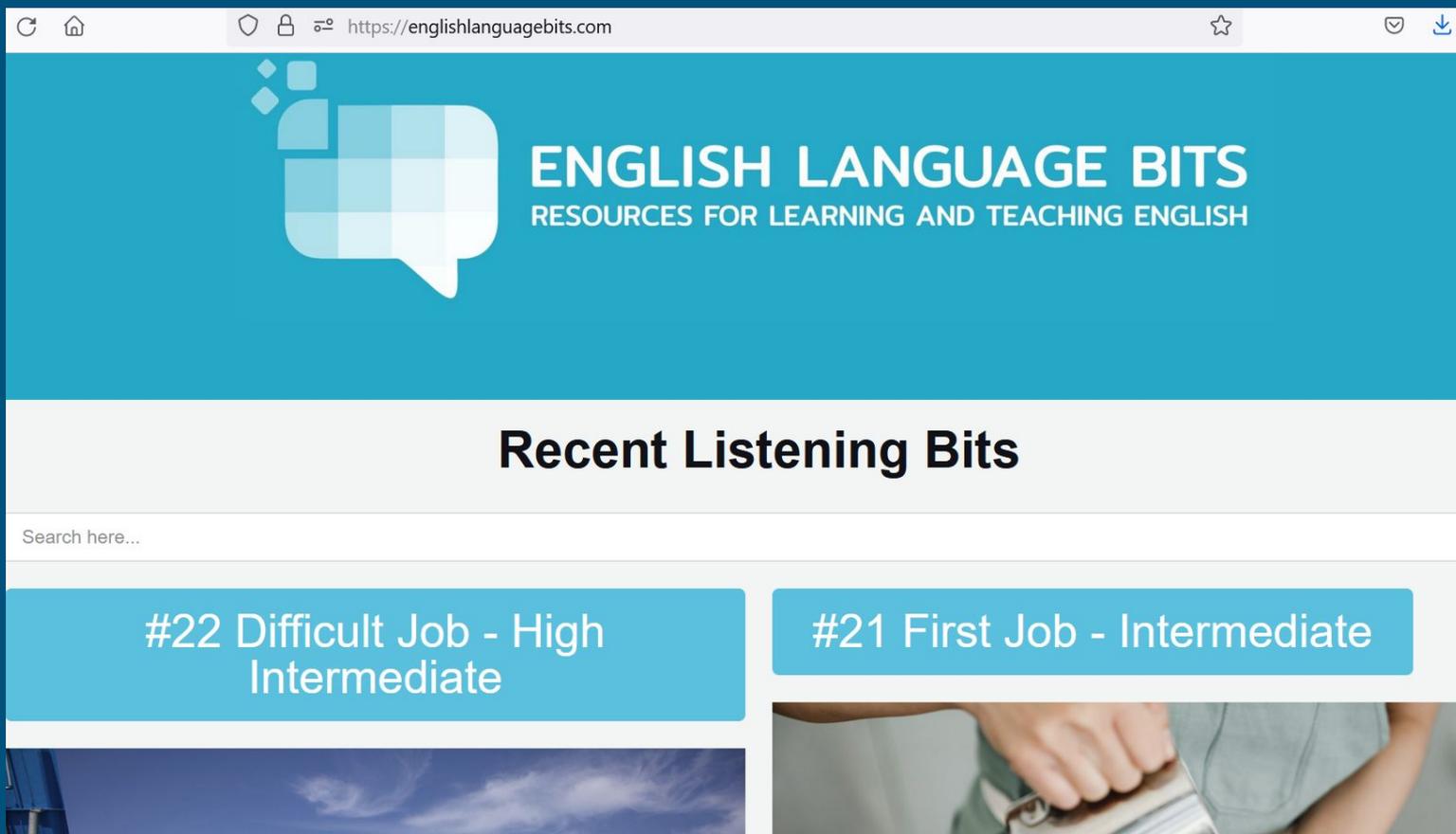
Understanding how medical  
system works in Canada

Setting short-term & long-term  
goals

Comparing pros and cons

**Action-Oriented Approach** (Piccardo & North, 2019)

<https://englishlanguagebits.com/>



The screenshot shows a web browser window with the URL <https://englishlanguagebits.com/>. The website has a blue header with a logo of a speech bubble made of squares and the text "ENGLISH LANGUAGE BITS" and "RESOURCES FOR LEARNING AND TEACHING ENGLISH". Below the header is a white section titled "Recent Listening Bits". Underneath is a search bar with the placeholder text "Search here...". There are two blue buttons: "#22 Difficult Job - High Intermediate" and "#21 First Job - Intermediate". At the bottom, there are two image thumbnails: one of a blue sky with clouds and one of a person's hands holding a metal pitcher.

ENGLISH LANGUAGE BITS  
RESOURCES FOR LEARNING AND TEACHING ENGLISH

## Recent Listening Bits

Search here...

#22 Difficult Job - High Intermediate

#21 First Job - Intermediate

## Further Steps

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ENGLISH LANGUAGE BITS  
RESOURCES FOR LEARNING AND TEACHING ENGLISH

- Adding materials, esp. for lower levels
- Promoting the website & YouTube channel  
@EnglishLanguageBits
- Searching for (alternative) funding sources

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<https://englishlanguagebits.com/>

**Subscribe to**  
**@EnglishLanguageBits on YouTube!**

# References 1

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<https://englishlanguagebits.com/>

Questions?

Comments?

Suggestions?

Feedback: <https://forms.gle/vArZN9pFzTfiCqLn9>

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